

**Clarification on Pre bid Queries in response to EOI for Empanelment of Agency
for providing Technical Manpower.**

Sl. No	Name of the Agency	Query to Clause no	Query	Clarification
1	Clifford Facility Services Pvt. Ltd.		Reference to EOI for empanment of agencies for technical manpower where you have asked for average 100 crore turn over in last three years . Rest criteria is matching to the turnover requirement. Please confirm wheather it is same or wrongly published.	The applicant shall have minimum average annual turnover of Rs 100.00 Crore in last three financial years i.e. 2015-16, 2016-17 & 2017-18 - Refer to Clause -4.2 (Financial capability criteria) of EOI.
2	Nelito Systems Limited	4.2	The applicant shall have minimum average annual turnover of Rupees 75 (Seventy Five) Crores in last three financial years, i.e. 2015-16, 2016-17, 2017-18.	The applicant shall have minimum average annual turnover of Rs 100.00 Crore in last three financial years i.e. 2015-16, 2016-17 & 2017-18. Refer to Clause -4.2 (Financial capability criteria) of EOI.
			To ensure robustness in support request OSCB to add a clause that "Organization need to have an experience in providing technical man power supporting banks, statewide and providing technical support including application support in multiple financial institutes".	The scope of services as mentioned in Clause-2 of EOI adequately reflects the requirement of the "Authority".

			To ensure Highest Standard on Process request OSCB to add a clause in the Eligibility Criteria that the "Organization need to have CMMI Level 3 certification".	Eligibility criteria as in Clause-3 of EOI and the qualification criteria as in Clause-4 adequately specify the General, Technical and financial criteria.
			To ensure the Information Security Management request OSCB to add a clause in the Eligibility Criteria that the "Organization need to be ISO 9001 and ISO 27000 certification".	Eligibility criteria as in Clause-3 of EOI and the qualification criteria as in Clause-4 adequately specify the General, Technical and financial criteria.
			Request OSCB to extend the Last Date of submission of EOI response by another 1 week after 10.01.2019	No further extension.
3	Mind Mart		Tender document not download notice no-OSCB/6837	The EOI has been uploaded in the web site www.odishascb.com and can be downloaded therefrom.
4	Top Guarding Services Pvt. Limited	4.2	Financial capability criteria, the applicant shall have minimum average annual turnover of Rupees 100(One Hundred) crores in last three financial years i.e. 2015-16, 2016-17 and 2017-18. We need clarification on whether it is 100 laks or 100 crores	As per Clause-4.2 of the EOI, the applicant shall have minimum average annual turnover of Rs 100.00 Crore in last three financial years i.e. 2015-16, 2016-17 & 2017-18.

Sd/-
Managing Director
Odisha State Co-operative Bank Ltd., Bhubaneswar